

## COSMETIC PRODUCT RECALL NOTICE

Product Name	Pack size	Batch Number
<b>Mitchum Shower Fresh Woman's 100ml roll-on</b>	<b>100ml</b>	<b>S25329A</b>

Wednesday, 17 September 2025

Dear Valued Customer,

We are recalling batch **S25329A** of product **Mitchum Shower Fresh Woman's 100ml roll-on**

Batch number is printed on the bottom on the product.

There are no other batches of Mitchum stick/aerosol or roll-on that we delivered to your stores affected by this quality issue.

Our investigation indicates that the ingredient received from this new supplier may have altered the way the product interacts with the skin and resulted in some irritation for some consumers who may have more sensitive skin.

To effectively manage this recall please take the following actions:

- According to our records you may have been supplied with impacted batch of this product, please identify and quarantine any units of the above batch S25329A. Most products have already been sold but some units from the impacted batch may still be on shelves, so there may be some residual consumer impact, as a result.

If you need to return this product, you must contact the below for the uplift to be arranged.  
[pembertonqueries@united-drug.com](mailto:pembertonqueries@united-drug.com)

**Product must be returned by 10<sup>th</sup> of October 2025.**

We apologies for any inconvenience this Recall may cause.

Yours sincerely,

*Rachael Boggans*  
Electronically signed by: Rachael Boggans  
Reason: Approver  
Date: Sep 18, 2025 10:01:11 GMT+1

Quality operations manager/dRP

Pemberton Marketing International Limited t/a United Drug Consumer  
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# UD Recall Letter

Final Audit Report

2025-09-18

Created:	2025-09-18 (Central European Summer Time)
By:	Reinis Lapsins (r.lapsins@phoenixgroup.eu)
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Transaction ID:	CBJCHBCAABAAB25W9dg6spYZzmYSiPw_N0ijv7UjJk4m

## "UD Recall Letter" History

-  Document created by Reinis Lapsins (r.lapsins@phoenixgroup.eu)  
2025-09-18 - 10:56:15 AM GMT+2
-  Document emailed to Rachael Boggans (rachael.boggans@united-drug.com) for signature  
2025-09-18 - 10:56:52 AM GMT+2
-  Rachael Boggans (rachael.boggans@united-drug.com) authenticated with Adobe Acrobat Sign.  
Challenge: The user completed the signing ceremony.  
2025-09-18 - 11:01:10 AM GMT+2
-  Document e-signed by Rachael Boggans (rachael.boggans@united-drug.com)  
Signing reason: Approver  
Signature Date: 2025-09-18 - 11:01:11 AM GMT+2 - Time Source: server
-  Agreement completed.  
2025-09-18 - 11:01:11 AM GMT+2